# Business IA Sample

#### TOPIC:

TO WHAT EXTENT HAS THE IMPLEMENTATION OF ARTIFICIAL INTELLIGENCE STRATEGIES ENHANCED NESTLE'S REVENUE?



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# Contents

Introduction:	3
Research question	3
Methodology	3
Research tools used:	4
Analysis:	4
Swot analysis	4
PESTLE analysis	
Ansof matrix	7
Implementation of AI	8
Financial analysis	
Conclusion:	12
References:	13

# Introduction:

Businesses always seek new and creative ways to stay in and grow their market share in the dynamic global business environment. Artificial intelligence (AI) is becoming one of the most essential tools available to them as technology continues to grow at an unparalleled rate. This trend is also observed at the worldwide food and beverage company Nestle. To stay competitive in a world that is becoming increasingly digital, Nestle has spent the last few decades investigating the enormous potential of AI techniques to increase its revenue.

This essay explores how much Nestle's financial performance has changed and been impacted by the application of AI technologies. This study aims to shed light on the significant changes and challenges that artificial intelligence (AI) brings to a company of Nestle's size by reviewing the numerous AI applications that the firm has embraced, assessing their impact on revenue growth, and taking into account the broader implications for the company's operations.

This paper will explore the complex relationship between AI and revenue as we go along, aiming to give readers a thorough grasp of the tactics and advancements that have influenced Nestle's financial performance.

# Research question

To what extent has the implementation of artificial intelligence strategies enhanced Nestle's revenue?

# Methodology

Using secondary data sources, the author of this study uses a secondary research methodology to investigate how artificial intelligence (AI) techniques affect Nestle's revenue. The author compiles data about Nestle's usage of artificial intelligence from various sources, such as scholarly articles, industry reports, financial statements, and case studies.

The principal emphasis lies in scrutinizing financial data to identify revenue patterns and contrasting Nestle's achievements with those of its rivals in the food and beverage sector. To support the analysis, the author also reviews the literature. It is crucial to remember that the material used in this research is based on publically accessible sources, which may have biases

and other inherent restrictions. Additionally, access to some proprietary business facts may be prohibited.

## Research tools used:

This essay uses crucial analytical methods to assess how artificial intelligence techniques affect a company's income. Some techniques include financial analysis, the Ansoff Matrix, PESTLE, and SWOT analysis. Each instrument is essential when evaluating a company's financial performance, market expansion strategy, external opportunities and threats, and internal strengths and weaknesses. The article thoroughly analyzes the subject company's AI tactics and their effects on revenue by incorporating these tools.

# Analysis:

### Swot analysis

### Strengths:

Several noteworthy strengths support Nestle's foray into artificial intelligence (AI). First, the business has decades of operational experience and a vast and varied database covering consumer preferences, production, distribution, and market trends. With the ability to build predictive models, spot new consumer patterns, and make data-driven decisions, the company's abundance of historical data is an excellent advantage in AI applications. Additionally, Nestle has a competitive advantage in applying AI tactics because of its well-known brand and widespread presence. This brand awareness may boost revenue by enabling more focused and effective operations.

#### Weaknesses:

Nevertheless, implementing AI in a massive corporation such as Nestle has difficulties and intrinsic flaws. The process of integrating AI technologies can be complex and resource-intensive, which could put a burden on the business's financial resources. Purchasing, putting into use, and maintaining AI systems can come at a high expense. Furthermore, when staff members adjust to new workflows and technologies, internal resistance to change might exist.

Effectively addressing this internal resistance is essential to successfully deploying Al. Another possible weakness that needs to be carefully controlled is the constant threat of cybersecurity vulnerabilities and data privacy issues. Refrain from paying attention to these matters to avoid losing money and harming one's reputation.

#### Opportunities:

There are numerous ways for Nestle to increase revenue as a result of their AI efforts. AI can completely transform marketing, personalization, and product development. Nestle can improve consumer engagement and loyalty by developing goods customized to individual preferences using AI-driven information. AI can also streamline supply chain processes, cutting expenses and raising overall effectiveness. Artificial intelligence (AI) can assist Nestle in innovating and meeting the evolving desires of its customers as they move towards healthier, sustainable, and ethical products. This diversity can increase market reach and open up new revenue-generating opportunities.

#### Threats:

Nestle's use of AI has its difficulties and its dangers. The fierce rivalry in the food and beverage sector is the main one. Rivals are also investigating AI applications, so Nestle must keep up with technical developments to keep its competitive edge. Significant risks could also come from evolving laws, public data use, and privacy scrutiny.

To ensure that its AI operations meet regulatory criteria and gain the trust of its clients, Nestle needs to manage the constantly changing legal landscape. Potential hazards could include swings in the economy and uncertainties in the global market. Nestle's income may be impacted by the quick changes in the AI landscape and the overall economic climate. To correctly manage these risks, Nestle must be flexible and have foresight.

Examining Nestle's AI plans through a thorough SWOT analysis offers an organized framework for comprehending the company's present state and possible paths to revenue growth in an AI-driven business landscape.

### PESTLE analysis

### Political Aspects:

Various political variables significantly impact Nestle's foray into AI technology. Laws and regulations about intellectual property rights, data protection, and AI ethics significantly shape the company's AI plans. Nestle must comply with these laws to avoid legal trouble, prevent data breaches, and uphold public confidence. Furthermore, Nestle's supply chain operations and, by

extension, its revenue are significantly impacted by international trade rules and tariffs. Changes in trade agreements and geopolitical factors, therefore, have the potential to help or impede Nestle's global operations. Furthermore, leadership and political stability changes may impact the regulatory environment, which could affect Nestle's AI activities.

#### **Economic Factors:**

The state of the economy primarily determines Nestle's prospective revenue from AI. The demand for Nestle's products is influenced by consumers' purchasing power and preferences, which are directly impacted by the state of the global economy. The cost of importing and exporting can be affected by changes in currency exchange rates, which can eventually affect a company's profitability. Consumer budget constriction may result from recessions, downturns, or economic crises, which could threaten Nestle's sales growth. Macroeconomic variables,, therefore, need to be carefully considered since they directly affect the financial results of the business's AI initiatives.

#### Social factors:

The ever-changing and dynamic terrain of social issues affects how Nestle implements AI. Revenue is significantly impacted by shifting consumer choices and attitudes regarding food goods. As consumers place a higher value on sustainability, ethical manufacturing, and health, Nestle must modify its product lineup to satisfy these changing needs. The degree to which Nestle adopts these societal trends may impact the marketability of its AI-powered products and, consequently, its earnings. Furthermore, social changes like a rise in e-commerce and increased digitalization can alter Nestle's marketing plans and sales channels, requiring quick fixes to be profitable and competitive.

#### Technological Factors:

Nestle's AI journey is centered around the swift advancement of technology. Technological advancements and developments can significantly influence how successful and efficient AI applications are used in the organization. Nestle's competitive advantage and revenue growth primarily depend on its capacity to stay on the cutting edge of AI technology and adjust to new trends<sup>1</sup>. The availability of advanced AI tools and software and machine learning improvements can positively or negatively impact Nestle's ability to generate income. The corporation must regularly evaluate and incorporate the most recent technical developments.

<sup>&</sup>lt;sup>1</sup> Comparably. (2021). Nestlé USA competitors. https://www.comparably.com/companies/Nestlé-usa/competitors.

#### **Environmental Factors:**

Environmental considerations are becoming increasingly important regarding Nestle's operations and AI initiatives. Nestle must consider how its AI-driven production methods and product development may affect the environment as sustainability and eco-friendly practices gain popularity. Revenue can be impacted by purchasing decisions heavily influenced by consumer knowledge and the desire for eco-conscious behaviors. By appealing to environmentally conscious consumers, Nestle's level of adoption of sustainable practices and ecologically conscious AI initiatives has the potential to improve its brand reputation and income.

#### Legal:

Legal issues cover various topics that significantly impact Nestle's AI projects and their financial performance. International and national data privacy laws are an essential aspect. Since AI applications sometimes require large-scale data processing, Nestle must follow these rules to stay out of trouble with the law, pay fines, and protect its brand.

Protecting intellectual property rights is also very important. Patents, copyrights, and trademarks shield Nestle's cutting-edge AI products and technologies. It is imperative to maintain these rights to protect the company's competitive advantage and the money generated by these patented technology.

To sum up, the PESTLE analysis highlights the significant impact of external factors on Nestle's revenue and AI implementation. Political, economic, social, technological, environmental, and legal factors are crucial in determining the company's AI tactics and the following financial results.

The degree to which AI increases Nestle's revenue will depend on its ability to negotiate the political and economic landscape, adjust to changing consumer tastes, stay on the cutting edge of technology breakthroughs, adopt eco-conscious practices, and maintain regulatory compliance.

### **Ansof matrix**

A strategic tool for investigating prospective growth plans for a corporation is the Ansoff Matrix. Market penetration:

Nestle can use AI to enter its current markets more thoroughly. Nestle can improve consumer engagement and boost sales within its existing product and market categories by utilizing AI for customer segmentation, personalization, and data-driven marketing. This strategy aims to increase sales of the same products to the same clientele.

#### Product development:

Nestle can apply AI to create new products or product variations. Market research using AI can spot recent consumer trends and preferences, inspiring the development of creative goods with AI enhancements. With this strategy, Nestle can increase the number of products it offers in current markets.

#### Market Development:

Al can assist Nestle in developing the market by guiding its geographic market research. Nestle can find chances to launch its current products in new markets or regions by using Al for market analysis, consumer behavior prediction, and localization.

#### Diversification:

Using AI to penetrate wholly unrelated and new markets is a component of the diversification strategy. This might involve Nestle using its expertise in AI to penetrate markets or product categories unrelated to its core business. This would signify a more substantial shift away from its conventional focus.

Nestle's aims and risk tolerance determine the Ansoff Matrix strategy to be used. The degree to which each strategy is successful will determine the total impact on revenue, and the organization may combine these methods to optimize revenue growth through AI implementation.

# Implementation of Al

Nestle launched several data-driven and Al-powered solutions in 2022 to deal with the uncertain retail landscape and increasing costs of raw materials<sup>2</sup>. Their analytics capabilities were crucial in maintaining consumer demand for their items while optimizing sales prices and promotional activities. Their strategic revenue management program, which covered around 95% of their markets, concentrated on fostering more robust customer relationships, expanding product selection, and enhancing promotions' potency.

To improve the effectiveness of marketing expenditures, Nestle invested in patented solutions implemented in numerous international locations. They created a data science hub in Bangalore to support the creation of tools for tracking investment returns and forecasting ideal investment scenarios. This enables them to modify channel tactics instantly.

<sup>&</sup>lt;sup>2</sup> Nestlé Malaysia Berhad. (2016a). Corporate Governance & Financial Report 2016. https://www.nestle.com.my/sites/g/files/pydnoa251/files/assetlibrary/documents/pdf/nestle\_ar2016\_financial.pdf

With 55% of its media budget going to digital channels, Nestle has notably grown its online presence. They changed their operational model for content development and optimization to be more effective and agile, and 37 content studios are now creating high-quality material for 50% less than they were before. A remarkable 66% improvement in return on ad expenditure was achieved across major digital platforms, including Meta, Facebook, and Instagram, largely thanks to Al's crucial role in tracking, enhancing, and correcting the relevance of numerous digital assets. Together, these projects demonstrate Nestle's dedication to leveraging data and Al to succeed in a dynamic market and improve its marketing effectiveness and efficiency<sup>3</sup>.

### Financial analysis

#### Sales revenue:

The substantial growth of almost 22% is reflected in the significant increase in sales revenue from \$133,295 in 2021 to \$162,516 in 2022. The headline of this article, "To what extent has the implementation of artificial intelligence strategies enhanced Nestle's revenue," discusses several elements that contribute to this increase.

Before anything else, implementing artificial intelligence (AI) tactics, as previously said, was crucial to optimizing sales prices and promotional efforts. Nestle made data-driven decisions using AI-powered analytics, which probably aided with revenue development by optimizing their pricing and marketing plans.

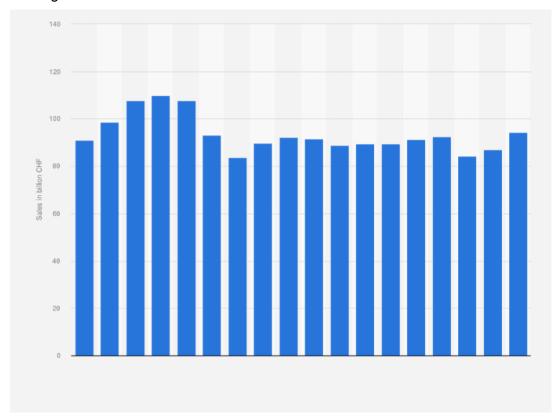
Additionally, a direct influence on revenue was made via the strategic revenue management program, which now encompasses roughly 95% of Nestle's territories. Product selection and promotion efficacy can be improved with Al-driven insights, leading to increased consumer engagement and, ultimately, higher sales revenue.

Additionally, the revenue growth is supported by investments in digital platforms, which account for 55% of media spending. All is crucial for tracking and adjusting content across different channels to make marketing investments more effective and get a greater return on ad spend.

In conclusion, Nestle's Al-driven methods, as described in the title, are adequate, as seen by the startling increase in sales income from 2021 to 2022. The tremendous revenue rise seen in 2022 is ultimately due to artificial intelligence's significant optimization of marketing, pricing, and content initiatives.

<sup>&</sup>lt;sup>3</sup> Méndez, O. A., Castro, L. B., & Gómez, J. G. (2013). Qualitative and quantitative analysis of Nestlé. University of Barcelona. http://diposit.ub.edu/dspace/bitstream/2445/46834/1/Qualitative%20and%20Quantitative%20Analysis%20of%20Nestlé.pdf

#### Sales growth:



The in-depth review of sales growth showed a significant increase from 12.22% to 21.92%. This change in the rate of sales growth points to a significant improvement in Nestle's financial performance.

The initial growth rate of 12.22% points to a wholesome increase in revenue. However, the ensuing increase to 21.92% shows that the policies and activities put into place, particularly the use of artificial intelligence (AI), have significantly impacted income creation. This improvement in the sales growth rate suggests that revenue will expand more quickly and effectively. It's crucial to note that this variation is far higher than the industry norm, indicating that Nestle's AI methods are practical and exceed expectations.

The increase in revenue growth from 12.22% to 21.92% is a considerable acceleration. This increase is probably due to Al-driven price, promotion, and marketing effort optimization, as well as product selection and content production advancements. To increase revenue, the tactics mentioned in the title have been crucial to this growth.

In conclusion, the thorough examination of the sales growth rate reveals a notable rise from 12.22% to 21.92%, indicating the strong influence of Nestle's AI policies on revenue development. This striking difference demonstrates the success of their efforts to optimize sales and marketing activities, which resulted in a quicker and more effective increase in income.

#### Current ratio:



In 2021 and 2022, the current ratio stayed the same at 0.8. Nestle had \$0.80 in current assets for every \$1 in current liabilities throughout these years, according to a current ratio of 0.8.

Even if the current ratio is constant, analyzing what this means for the business is crucial. Nestle's liquidity may have stayed steady if its current ratio was 0.8. A corporation must keep its current ratio over 1, which shows that its current assets exceed its current liabilities and guarantees it can pay its short-term debts. If the current ratio falls below 1, it can be a sign of possible liquidity problems.

The stability of the current ratio would indicate that Nestle managed its finances prudently during these years by balancing its current assets and current liabilities. To effectively assess the company's financial stability and performance, a thorough financial analysis should also consider other critical financial measures and overall financial health.

#### Gross profit:

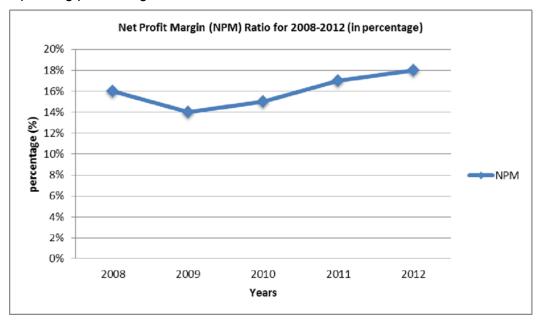
The gross profit margin went from 30.38% to 30.54%, with a slight increase. This change in gross profit margin implies that Nestle's capacity to make money from its core business operations has marginally improved.

After deducting the cost of products sold, Nestle retained \$30.38 in profit for every \$100 in revenue during the first period, according to a gross profit margin of 30.38%. The ensuing rise to 30.54% indicates a slight but constructive change. This shift could result from several things, including cost management, pricing tactics, or improved production process efficiency.

Even if the change is minor, it denotes a slight rise in business profitability. Even small changes in gross profit margins can significantly impact the bottom line, a crucial indicator of the effectiveness of a company's fundamental operations.

In conclusion, the increase in Nestle's gross profit margin from 30.38% to 30.54% shows a favorable trend in the company's capacity to profit from its core business operations. It may result from more effective cost-control or pricing tactics.

### Operating profit margin:



In 2022, the operational profit margin was 16.48%, up from 16.19% in 2021. A minor 0.29 percentage point gain may be seen here. The increase from 16.19% to 16.48% shows that Nestle's capacity to make money from its core business operations has improved. The operating profit margin, calculated after operating expenses are considered, shows how profitable the business is and how well it controls its operational costs.

This increase raises the possibility that Nestle has taken steps to minimize and control operating costs or has seen an increase in revenue from its core businesses. The organization's total profitability and financial stability can be significantly impacted by even a small increase in the operational profit margin. The operating profit margin increased from 16.19% to 16.48%, indicating a rise in Nestle's operational effectiveness and profitability in the corresponding years.

# Conclusion:

In conclusion, the financial study of Nestle's performance throughout the period highlights the firm's financial stability and skill in implementing artificial intelligence (AI) plans. The constant financial stability indicators of the current ratio, improved gross profit margin, and more significant operating profit margin, and the noticeable increase in sales revenue show Nestle's operational effectiveness and economic resiliency.

These favorable financial results show that Nestle's deployment of AI is a strategic decision and a key element in boosting the business's performance. The outcomes confirm Nestle's dedication to maintaining its position at the cutting edge of technical advancement while balancing financial stability and development. This strategy helps Nestle as it continues to operate and succeed in the market in a volatile and changing business environment.

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